

## Emergency/Disaster Plan



"Nanny for your pets • Caretaker for your home"

1911 SW Campus Drive #307  
Federal Way, WA 98023-6473

A SERVICE OF EDSON ENTERPRISES, LLC

### **Inclement Weather (Ice, Freezing Rain, Snow, Windstorms, etc)**

#### **Clients With Service In Progress:**

1. *The Sitters* will make every effort to drive safely to your home.
2. If we have prior notice of such weather conditions, we will make necessary preparations in your home to ensure that your pets have enough water, food and shelter in case service modifications become necessary.
3. The scheduled service (or Sitter) may be changed, interrupted, or altered due to circumstances.
4. If it is not possible to drive safely to your home, your emergency contact will be notified.
5. Your Sitter will notify you that the contingency plan has been activated.

#### **Pending Clients:**

1. Please check with *The Sitters* prior to departure or scheduled service date to discuss the situation/options.
2. If necessary, your emergency contact will initiate service, and your Sitter will continue/complete service as driving conditions improve.

### **Natural & Manmade Disaster (Earthquake, Flooding, Terrorist Attack, etc)**

#### **Clients With Service In Progress:**

1. Assuming phone service is operational, you will be notified by your Sitter that a disaster has occurred (Please carry our phone number—we will update our voice mail with any pertinent messages.)
2. Your home and your pets will be checked as soon as possible. If road conditions are hazardous, your emergency contact will be notified.
3. All pets in jeopardy will be taken to a safe location as soon as possible. Please have a crate for transport & current shot records readily available. (Animal shelters will not accept pets without them.)
4. The scheduled service may be changed, interrupted, or altered due to circumstances.
5. If necessary, please return home as soon as possible. Call your Sitter immediately upon your arrival.

#### **Pending Clients:**

1. Please check with *The Sitters* prior to departure or scheduled service date to discuss the situation/options.
2. Homes and pets for clients who are not presently in service will not be checked.

### **Personal Emergency (Accident, Illness or Death)**

#### **Clients With Service In Progress:**

1. *The Sitters* will make every effort to provide scheduled services as agreed upon.
2. The scheduled service (or Sitter) may be changed, interrupted, or altered due to circumstances.
3. If necessary, your emergency contact will be notified to assist in providing service.
4. You will be notified that the contingency plan has been activated.

#### **Pending Clients:**

1. A Sitters' staff member will contact you to discuss the situation and options.
2. If our Sitters are unable to provide you with scheduled service, please assist in making other plans and confirm any changes with *The Sitters*.
3. Depending on circumstances, *The Sitters* will provide service as soon as possible.

**The Sitters: 253-661-7488 (SITT)**  
**[www.the-sitters.com](http://www.the-sitters.com)**